

ATTENTION BUFFALO RANCH RESIDENTS

Due to the recent failure of our current gate operating system Dwelling Live, the Buffalo Ranch Board of Directors has had to purchase a NEW gate operating system called IASv.5.

The data transfer has already been underway. The new gate directory box has been installed at the Buffalo Ranch Entrance and is planned for installation at the Willowhill entry.

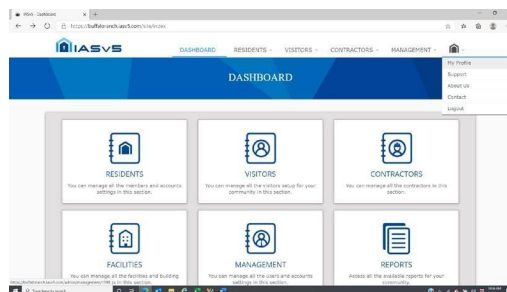
Please note due to the urgency of getting the gates operational any current gate codes that were assigned for 7-day periods will no longer work. The QR Codes and scans are also NOT operational. All RFIDs currently installed on vehicles WILL continue to work.

We have attached the instructions on how to utilize the new systems and how to program and send your visitors temporary codes.

The below is a quick overview of how to utilize the new gate directories.

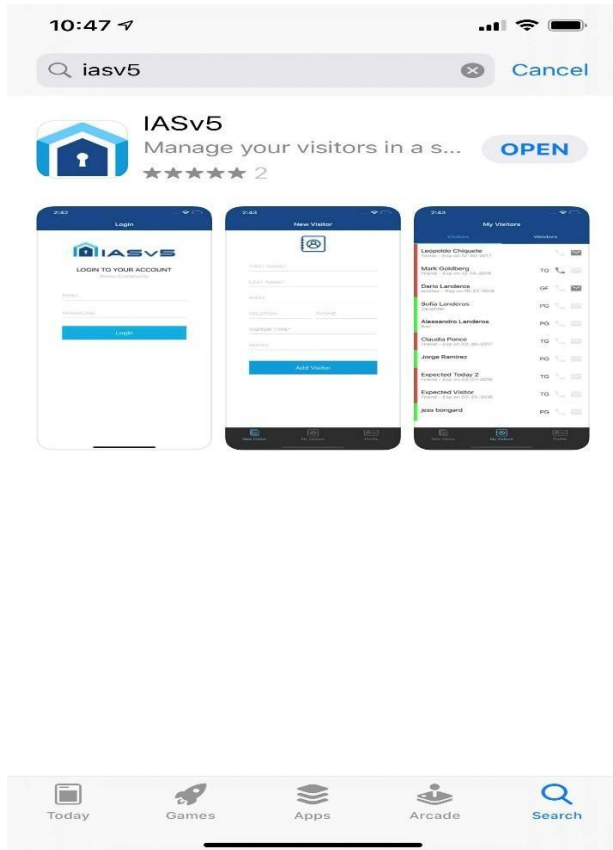
- **UTILIZING THE GATE DIRECTORY**-Your guests, vendors and visitors may always use the gate directory to gain entrance. They will use the directory touch screen to enter your last name. Once your name is located, they may press the numeric code that appears next to your name and that will ring the phone number listed with your account. The gate directory will call you from (702) 899-5564 so be sure to note this number. Once you answer this call press “9” on your phone keypad and the gates will open for your guest.
- **LOGGING INTO THE IASV5 WEBSITE**- Before you install the AP on a smart phone you must go to <https://buffaloranch.iasv5.com> log in and ensure your contact information is correct. **The community code is BRNH.** If you already have an email on file with the association you will be registered and can log in. You will just have to click “Forgot your Password”. This will allow you to reset your password so you can log into your account. If you do not have your email on file, please contact Sierra Community Management at (702)754-6313 or email tpeden@sierracommunitymanagement.com, and a form may be sent to you to get you registered. Or you may download the form by going to the community website at www.BuffaloRanchHOA.com; complete the RFID form and email to tpeden@sierracommunitymanagement.com.

Once logged in. Go to the House Symbol on the upper right corner. See below. Select my profile. You must make sure your phone number is listed under **MOBILE** to download the AP on your phone.



- INSTALLING THE AP

Go to your phones AP Store and select IASv5 (see image below).



Once the App is installed you may assign and send your guests temporary access codes using the Ap. Please refer to the installation guides attached on how to assign and send codes to your guests.

We apologize for the quick transition to this new system. We ask that ALL Residents check the gate directory to ensure your name is listed. For any questions concerns or problems please contact Sierra Community Management at (702) 754-6313 or email tpeden@sierracommunitymanagement.com

IASv5

Resident Quickstart Guide

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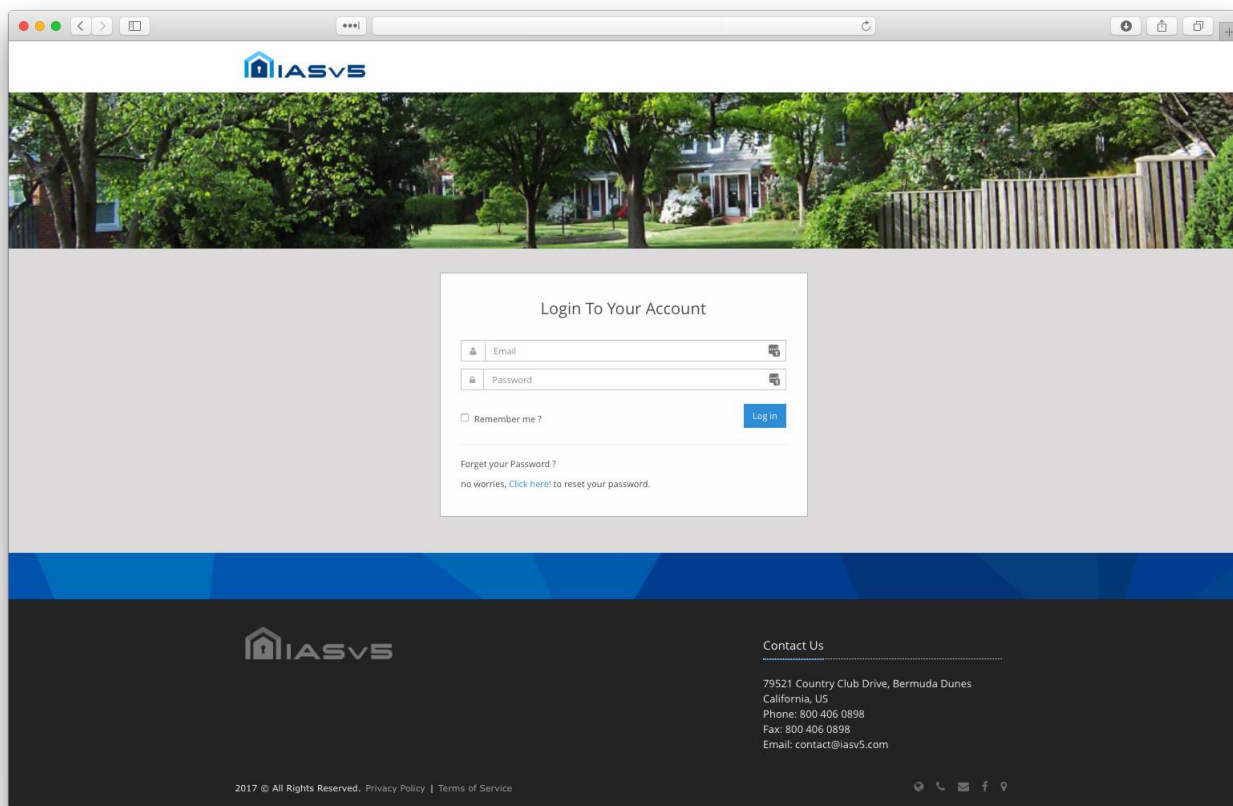
Dear Resident,

Your community is providing you with a new online Resident & Visitor Management software system, IASv5. This software will improve how you manage your Visitors and how they are processed at any of your manned gates. Please follow these simple steps below to start using the new system:

Login

To begin you'll need to navigate to your community Web page, from any computer, PC or MAC, or other Web enable device using any Web browser. (We recommend using Chrome) your site will look something like <https://yourcommunityname.iasv5.com>.

You'll be presented with a screen like the one below. Enter your credentials, your email and password, and click on the Login button. If you don't know your Login credentials, please contact your HOA Management Team for assistance.



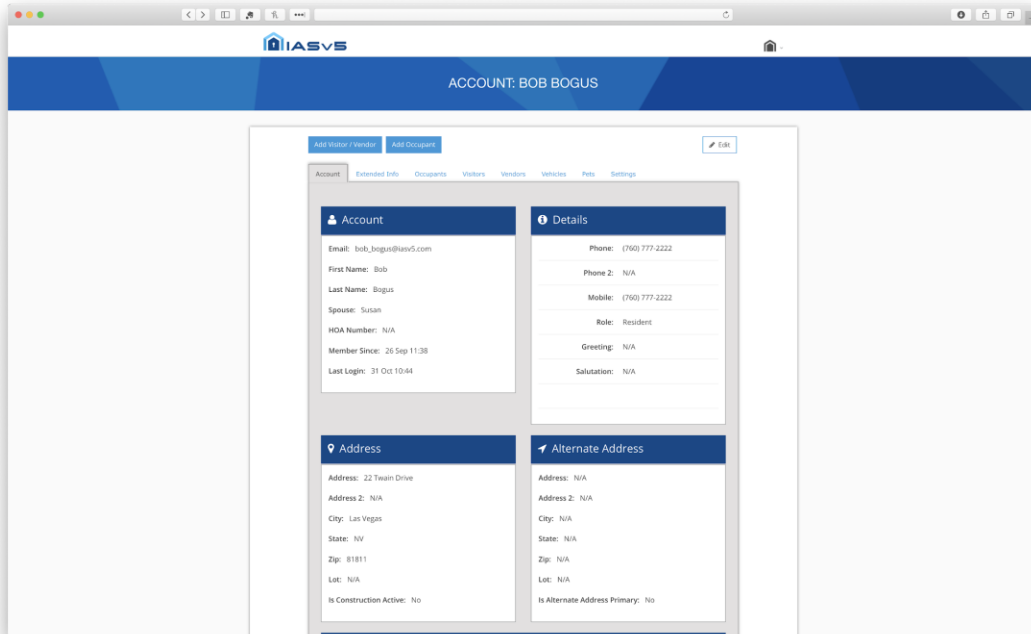
The screenshot shows a web browser window displaying the IASv5 login page. The page features a header with the IASv5 logo and a large background image of a residential community. The main content area is a white box titled "Login To Your Account" containing two input fields for "Email" and "Password", a "Remember me?" checkbox, and a blue "Log in" button. Below the input fields, there is a link for "Forgot your Password?" with the text "no worries, Click here! to reset your password." The footer of the page includes the IASv5 logo, contact information, and social media icons.

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Contact Us
79521 Country Club Drive, Bermuda Dunes
California, US
Phone: 800 406 0898
Fax: 800 406 0898
Email: contact@iasv5.com

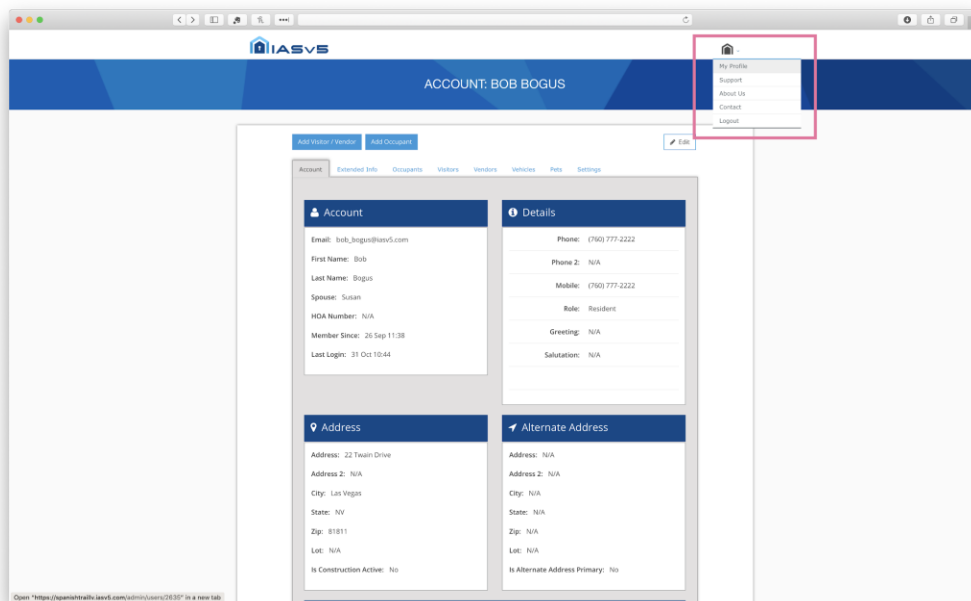
Homepage / My Account

Upon successful login, you'll be redirected to your "Resident Profile" screen. This screen will provide you an overview of all the information associated with your property in the system.



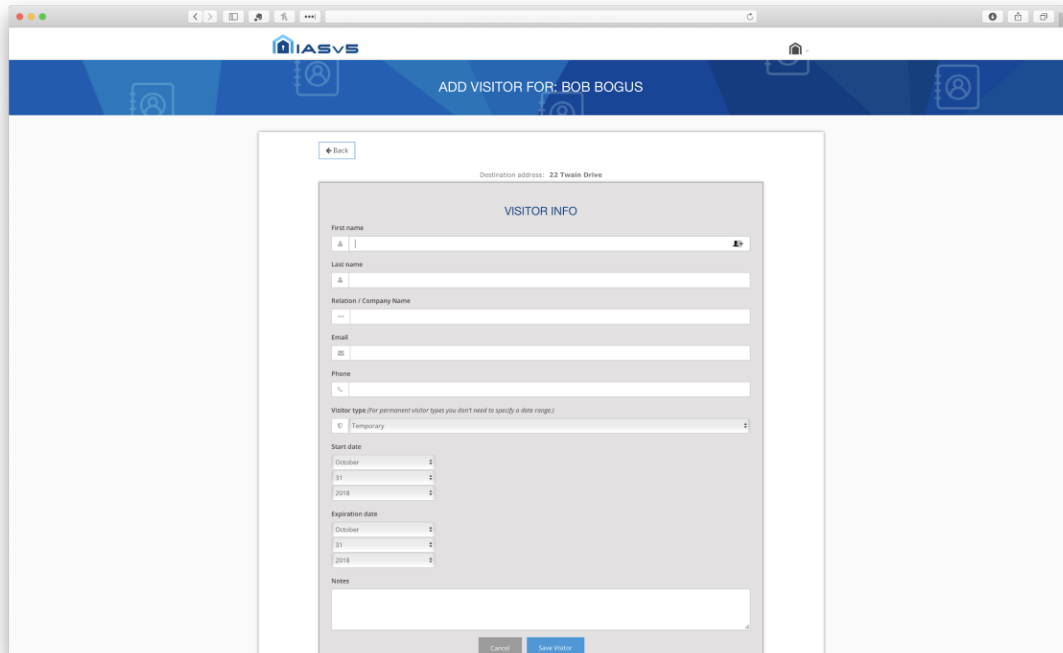
My Account

You can always go back to your account page by clicking on the link from the top right submenu.



Manage your Occupants / Visitors / Vendors

You can manage your Occupants, Visitors and Vendors by navigating across the tabs in the account view, you will get a list displaying the associated information with your account on each one of the tabs and if you want to add a new record you can always use the blue buttons on the top of the page.



Destination address: 22 Twale Drive

VISITOR INFO

First name:

Last name:

Relation / Company Name:

Email:

Phone:

Visitor type (For permanent visitor types you don't need to specify a date range):

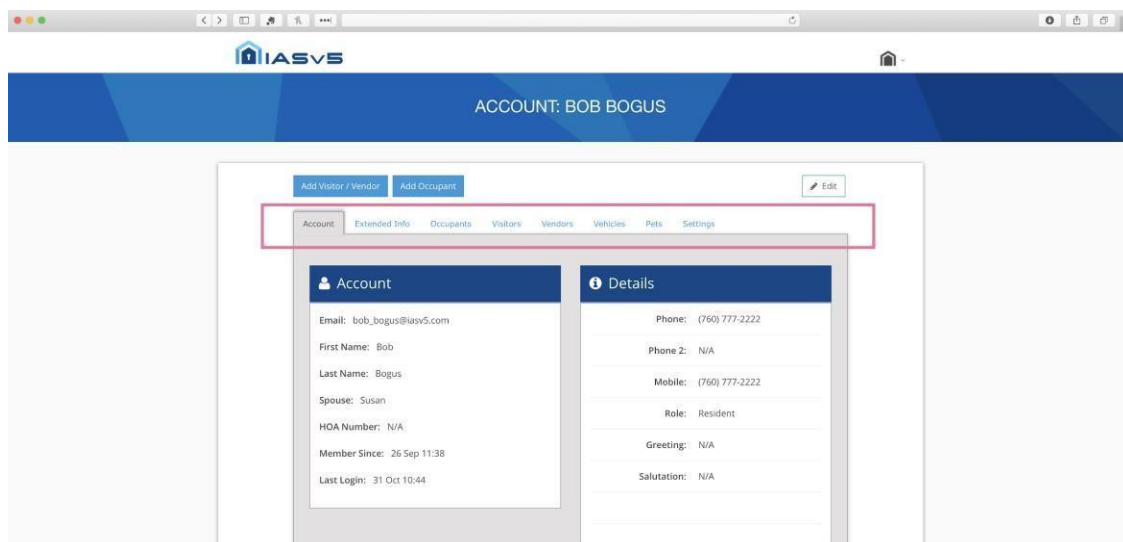
Start date:

Expiration date:

Notes:

Verify all your data

Feel free to navigate through all the tabs and double check your data. Update all the information that's allowed. Doing so will make the transition process easier and smoother for you and all the community personnel.



ACCOUNT: BOB BOGUS

Account | Extended Info | Occupants | Visitors | Vendors | Vehicles | Pets | Settings

Account	Details
Email: bob_bogus@iasv5.com	Phone: (760) 777-2222
First Name: Bob	Phone 2: N/A
Last Name: Bogus	Mobile: (760) 777-2222
Spouse: Susan	Role: Resident
HOA Number: N/A	Greeting: N/A
Member Since: 26 Sep 11:38	Salutation: N/A
Last Login: 31 Oct 10:44	

IASv5

Access Code Guide

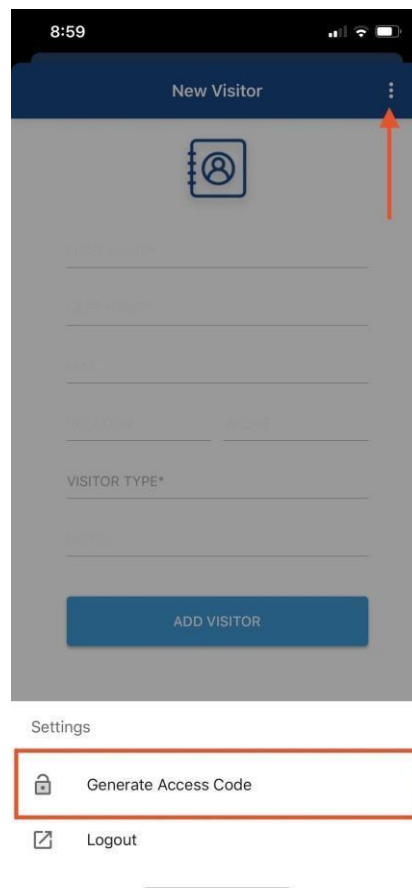
Dear Resident,

Your community is providing you with an incredibly useful feature that allows you to deliver a Gate Access Code for your Guests, that will provide them Access through one or more unmanned gates within your community. Just follow the simple steps below to start using this feature:

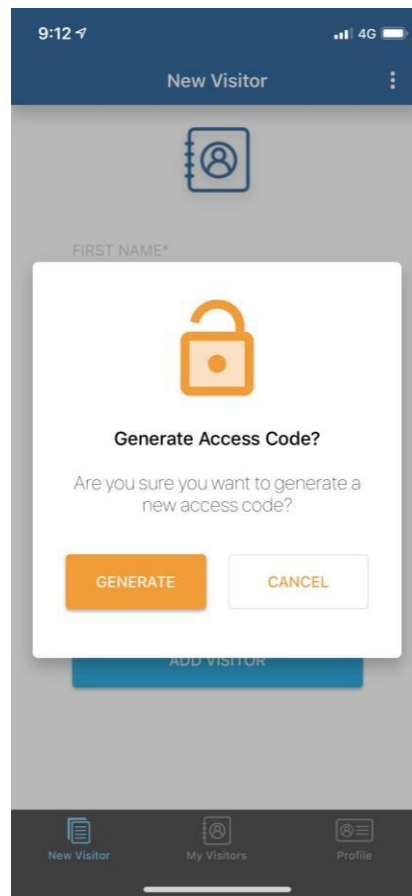
Generate the Access Code

This document assumes you already have the current version of the IASv5 APP installed on your Smartphone. You can download it from the APP stores from either Apple or Google. You'll need a community code in order to activate the APP. Please contact your Community Management Team for instructions on how to get it installed and activated.

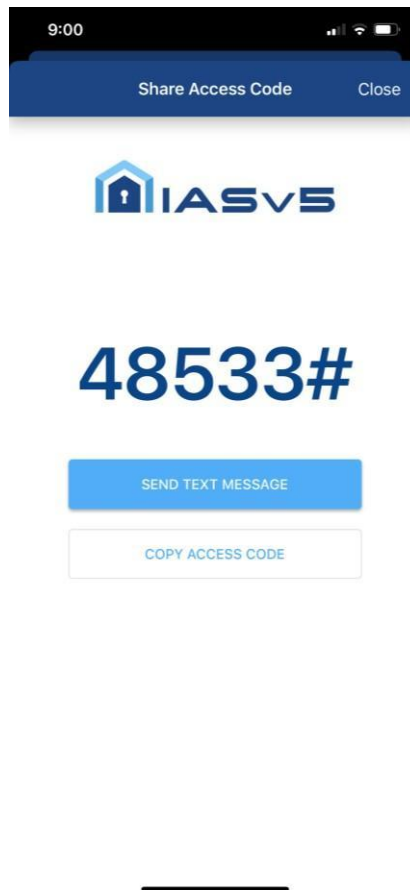
Open the IASv5 APP, in the upper right corner you'll notice 3 vertical Dots. Tap on them and a secondary screen will open. This screen provides you the options to "Generate Access Code" or "Logout". Tap on "Generate Access Code". The screen will now display "Are you sure you want to Generate a new Access Code?" Click on "Generate". It will then display if you want to "Send a Text Message" or "Copy Access Code". "Send a Text Message" will open your Text APP from which you pick the Contact that you want to send the code to. "Copy Access Code" copies the Code from which you can email etc.



Confirm you want to generate the Access Code.



Displays the generated Access Code and the options to share it. When your Guest gets the code they simply arrive at the gate and enter the 6 digit code exactly as displayed including the # at the end. Assuming the code is Valid the gate will open.



Be safe, be well The IASv5 team.